

Important information about your account

As we prepare to welcome you to Global Credit Union, we want to ensure you have all the key details for a smooth transition. Please take a moment to review the important dates and updates below.

Planned service interruptions:

- **FFNW Bill Pay and Zelle** will be unavailable starting **October 27, 2025**. Any payments scheduled between October 27–31 will still be processed as planned.
- **Online banking access** through First Financial Northwest will end at 7:00 PM PST on Friday, October 31.
- On Saturday, November 1, you'll receive an email with instructions to enroll in Global's online and mobile banking.

Debit cards: Your new debit card has been mailed. Please continue using your First Financial Northwest debit card until you have been notified by us on November 1 that your Global debit card is ready to use.

For all up-to-date conversion information, recent communications, FAQs, and more visit globalcu.org/welcome.

Global Open House

Saturday, November 1 | 1:00 pm – 5:00 pm

Located at all former First Financial Northwest branches | [Find a branch](#)

Do you need to talk to someone in person? Join us at any former First Financial Northwest branch for a special open house for new members.

Member Service Center:
800-525-9094



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